

ITC First

P7 Language Policy [2.1]

February 2020

ITC First

Trading name for
ITC First Aid Ltd
Registered in England
Company Number 5750596
VAT Number 928 7798 51

Postal Address

ITC First
The White House
4 Church Square
Hartlepool
TS24 7EQ

Telephone 0345 370 7610 (local rate from anywhere in UK)

Ask for

Chief Executive Officer for all queries regarding ITC operations.

E-mail mail@itcfirstaid.org.uk

Website www.itcfirst.org.uk

Website Access

For all policy statements and downloadable documents,

Upload to:

Ofqual Portal	SQA Accreditation SharePoint	ITC WebOffice Support Resources	ITC Public Website	ITC Server
x	✓	✓	✓	✓

Language Policy

1. Overview

- 1.1 The Statutory Regulation of External Qualifications (2004) requires awarding bodies to take appropriate steps to facilitate the delivery of training and assessment leading to the achievement of vocationally related qualifications through the medium of Welsh and Irish (Irish Gaelic), should there be sufficient demand. Within Scotland, (Scottish) Gaelic is also now recognised as an official language.
- 1.2 The Welsh Language Act (1993) requires that every public body which provides service to the public in Wales should treat both English and Welsh language on a basis of equality, so far as is reasonably practicable and appropriate in the circumstances.
Wales has a distinct cultural identity and the Welsh language is used by about 20% of the population during their everyday life. Many primary and secondary schools deliver a significant part of their curriculum using the Welsh language.
- 1.3 In Northern Ireland the preferred language for communication is English, with use of the Irish Gaelic language declining.
- 1.4 The migration of significant numbers of foreign nationals, many eventually taking up permanent residence in the UK, means that there are distinct cultural and language groupings clustered within most of the major cities of the UK. Children who attend local schools are predominately taught using the English Language with adults in the community having various degrees of difficulty communicating and understanding using English.
- 1.5 Under the Equality Act 1990, all learners are entitled to an equal opportunity to succeed if suitably qualified to commence a qualification.

2. ITC Policy

- 2.1 There are currently no ITC Centre registered in Scotland, Wales or Northern Ireland who have staff who can deliver in the medium of Welsh, Irish or (Scottish) Gaelic. Therefore no materials have been produced in these languages.
- 2.2 ITC will monitor the situation and produce materials in the required language if:
 - a) A Centre indicates a need and has staff capable of delivering the qualification in the required language or dual language.
 - b) An EQA can be resourced who is bilingual to assure ITC that its regulatory requirements have been met when assessment has occurred in a language other than English.
 - c) Ofqual and/or SQA Accreditation approve the use of the alternative language for delivery and assessment as part of their regulatory requirements, if the qualification is regulated.
- 2.3 In accordance with ITC policy to adapt methods of assessment to those with special needs ITC will approve assessment in British Sign Language provided that assessment criteria are not changed.
- 2.4 All ITC qualifications in England, Wales and Scotland will be assessed in English as per requirements of Ofqual and SQA Accreditation.

-
- 2.5 Currently ITC does not award any qualifications regulated by Qualification Wales.
 - 2.6 Currently ITC does not have Centres based in Northern or Southern Ireland. Occasionally, some Centres based in Great Britain will deliver qualifications in Ireland on an ad-hoc basis. These are currently delivered and assessed in English. This situation will be monitored.